

Orange's contribution to the UN 2030 Agenda

In 2020, Orange formalized its contribution to the UN Sustainable Development Goals (SDGs) for 2030 by identifying six main SDGs and five complementary SDGs on which it has the greatest impact. The indicators shown opposite summarize the Group's contribution in these areas.

Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation



→ We develop telecommunications networks and invest in research to provide regions, businesses, operators and individuals with connectivity (broadband and mobile networks) and innovative services (IT services, cybersecurity and mobile financial services).

47.2 million fiber-ready homes worldwide and we aim to exceed 65 m by 2023

→ The 4G network covers nearly 99% of the population in Orange's eight operating countries in Europe
→ 17 countries in Africa and the Middle East (including two minority shareholders) have commercial 4G coverage
→ Over 49 m customers actively use mobile financial services in Africa

Reduce inequality within and among countries



→ We give as many people as possible access to technology and knowledge and therefore support the integration and empowerment of all members of society. We constantly work to reduce digital inequality and strive to promote diversity and equal opportunities within our company.

3 Orange Digital Centers have opened in Africa and we aim to have 32 by 2025

→ 16 of Orange's operating countries in Africa and the Middle East offer affordable smartphones with internet access
→ All consolidated Group* employees benefit from Orange's global agreement to support workplace gender equality

Ensure sustainable consumption and production patterns



→ We are introducing more circular economy thinking into our production processes and industries by adopting an eco-design approach to our products, devices and services as well as prolonging their lifespan, recycling telephones and materials, etc.

15.1% Percentage of mobiles collected as a proportion of the number sold by Orange in Europe

→ 88.8% of Group waste is recycled
→ Six countries in Europe offer a mobile phone repair service

Take urgent action to combat climate change and its impacts



→ We are working to combat climate breakdown by improving the energy efficiency of our infrastructure, using more renewable energy and developing solutions to bring about the low-carbon transition. We strive to achieve net zero carbon emissions by 2040.

12.3% decrease in CO₂ emissions since 2015 (scopes 1 and 2) and we aim for a 30% decrease by 2025

→ 31% of our electricity needs are met using energy from renewable sources

Promote peaceful and inclusive societies



→ We pledge to constantly defend fundamental rights and freedoms and protect privacy. As a contracting authority, we have adopted an ethical approach through our responsible purchasing policy and efforts to combat corruption.

>70,000 UN-Orange online anti corruption certificates awarded to Group employees

→ Orange is a member of the Global Network Initiative**
→ 94.5% of contracts signed with suppliers include a CSR clause
→ Over 50 confirmed security incidents are processed each day by Orange Cyberdefense to stop a confirmed attack

Strengthen the means of implementation and revitalize the global partnership for sustainable development



→ We support the social and economic development of regions and form partnerships with institutions, development agencies, NGOs, social entrepreneurs, innovative SMEs, etc. to fulfil the SDGs, including for essential services (mobile money, education, agriculture, health, etc.).

€50 million for the Orange Ventures Middle East and Africa fund

→ 728 audits were conducted by the JAC across 39 countries, improving working conditions for around 1.4 million employees since 2010
→ Partnership agreement with the Global Fund to Fight AIDS, Tuberculosis and Malaria in four African countries
→ Over €9 m in funding provided by the Orange Foundation to combat Covid-19

* Agreement applicable to subsidiaries in which Orange owns a controlling or majority stake.
** An NGO that seeks to safeguard freedom of expression and personal privacy against government restrictions.